

**Port Health & Public Protection Enforcement Activity
Period 3 (December - March) 2017-18**

Food Safety	2016-2017 Annual Total	2017-18 Target (where applicable)	Period 3 2017-18 (Whole year totals are shown in brackets)
Programmed inspections	<u>Food Hygiene:</u> 898 <u>Food Standards:</u> 276	<u>Food Hygiene:</u> 1,138 <u>Food Standards:</u> 662	<u>Food Hygiene:</u> 397 (973) <u>Food Standards:</u> 70 (255)
Hygiene Emergency Closures	1	N/A	1 (1)
Voluntary closures	2	N/A	1 (4)
Complaints & service requests received	327	N/A	223 (784)
Notices served	40	N/A	1 (8)
Prosecutions	0	N/A	0 (0)

Health & Safety	2016-17 Annual Total	2017-18 Target (where applicable)	Period 3 2017-18 (Whole year totals are shown in brackets)
Programmed Cooling Tower inspections	62	62	26 (101)
Other H&S Inspections	18	N/A	0 (6)
H&S Project visits	7	N/A	0 (0)
Accident and dangerous occurrences notifications	246	N/A	47 (151)
Complaints & service requests received	178	N/A	135 (453)
Notices	0	N/A	0 (3 - Pest Control)
Prosecutions	0	N/A	0 (0)

Port Health & Public Protection Enforcement Activity Period 3 (December - March) 2017-18

Period 3 – Commercial Team Highlights (Food Safety and Health & Safety)

- We continue to contribute to discussions on national regulatory approaches. In this period:
 - We were one of the local authorities involved in piloting the Food Standards Agency's (FSA) new '[Smarter Communications Platform](#)' for regulators.
 - We have contributed to discussions on the FSA's withdrawal of support for [UKFSS](#), (the UK food surveillance system) a national database for processing samples taken by enforcement authorities (local authorities and port health authorities) as part of official controls.
 - We commented upon specific developments in the FSA's 'Regulating Our Future' (RoF) programme presented in January 2018 (proposals for change to the Food Law Code of Practice and policy proposals on (food business) segmentation.
 - We contributed to discussion on the review of Food Standards controls (also as part of RoF).
 - Comments and contributions led to further presentations and discussions at both the London Food Coordinating Group and the latest Association of London Environmental Health Managers' meeting.
 - The Commercial Environmental Health Manager assumed the role of Chair of the London Food Coordinating Group.
 - We presented written evidence to the Chartered Institute of Environmental Health (CIEH) and to an All Party Parliamentary Group (APPG) on [working at height](#). As a result, we were invited to provide further evidence at the APPG's first oral session at the end of March.
- We have now completed this year's official food control programme, but we experienced problems engaging enough suitable contract staff to complete all the inspection work planned (and utilising monies from the vacant team manager's post).
- The development of the Commercial Environmental Health Team continues including developing management competency such as that fostered at the M&CP (ILM) leadership training. Officers now represent the City on various Regulatory coordinating groups for health, safety, pest control and infectious disease control; roles previously assumed by line managers.
- We have provided training and training opportunities on legionella control and meat hygiene.
- We presented at a control of contractors "masterclass" for facilities managers and as a result have negotiated some further specific Primary Authority work.
- We were invited by BEIS and their new Office for Product Safety and Standards to bid for a Primary Authority with a brewery company and the partnership has now been set up and agreed.

Port Health & Public Protection Enforcement Activity Period 3 (December - March) 2017-18

Food Hygiene Rating Scheme (FHRS) – profile of food businesses in the City

		Hygiene Rating						Total no. of food businesses in the City included in the FHRS
		5	4	3	2	1	0	
Number (%) of food businesses	March 2013	925 (58%)	345 (22%)	171 (11%)	69 (4%)	61 (4%)	12 (1%)	1583
	August 2013	908 (56%)	378 (23%)	168 (10%)	83 (5%)	67 (4%)	25 (2%)	1629
	29 November 2013	903 (55%)	387 (23%)	172 (10%)	98 (6%)	70 (4%)	24 (2%)	1654
	31 March 2014	880 (53%)	374 (23%)	182 (11%)	104 (6%)	74 (5%)	23 (1%)	1661 (incl. 24 awaiting inspection)
	31 July 2014	898 (54%)	374 (23%)	174 (10%)	102 (6%)	67 (4%)	19 (1%)	1661 (incl. 27 awaiting inspection)
	1 December 2014	919 (55%)	380 (23%)	175 (10%)	92 (6%)	58 (4%)	17 (1%)	1675 (incl. 34 awaiting inspection)
	31 March 2015	960 (57%)	361 (21%)	165 (10%)	88 (5%)	64 (4%)	18 (1%)	1692 (incl. 36 awaiting inspection)
	31 July 2015	1014 (59%)	361 (21%)	158 (9%)	77 (4.5%)	58 (3.5%)	8 (0.5%)	1721 (incl. 45 awaiting inspection)
	30 November 2015	1049 (60%)	360 (21%)	147 (8%)	68 (4%)	57 (3%)	10 (1%)	1748 (incl. 57 awaiting inspection)
	31 March 2016	1106 (63%)	320 (18%)	142 (8%)	74 (4%)	56 (3%)	18 (1%)	1756 (incl. 40 awaiting inspection)
	29 July 2016	1163 (66%)	306 (17%)	132 (8%)	60 (3%)	49 (3%)	13 (1%)	1765 (incl. 42 awaiting inspection)
	30 November 2016	1204 (69%)	306 (17%)	117 (7%)	64 (4%)	43 (2%)	6 ($<1\%$)	1740 (incl. 46 awaiting inspection)
	31 March 2017	1244 (70%)	277 (16%)	101 (6%)	73 (4%)	36 (2%)	7 ($<1\%$)	1774 (incl. 36 awaiting inspection)
	31 July 2017	1256 (71%)	270 (15%)	102 (6%)	68 (4%)	33 (2%)	6 ($<1\%$)	1768 (incl. 33 awaiting inspection)
	30 November 2017	1258 (71%)	272 (15%)	101 (6%)	55 (3%)	31 (2%)	6 ($<1\%$)	1767 (incl. 44 awaiting inspection)
	29 March 2018	1284 (73%)	250 (14%)	93 (5%)	56 (3%)	25 (1%)	5 ($<1\%$)	1757 (incl. 44 awaiting inspection)

Port Health & Public Protection Enforcement Activity Period 3 (December - March) 2017-18

'0' rated food businesses in the City

These businesses were rated '0' at 29 March 2018 (the last working day of the period); food businesses will have taken some action to improve and some have been since been re-inspected - further information is given in the 'Details' column.

Premises	Details
Anokha , 4 Burgon Street, London EC4V 5DR	Frequent re-visits have been undertaken resulting in improvements in pest control, remedy of structural defects and food safety management. The next full inspection is due in June and will determine if improvements have been sustained. N.B. the comment in the previous Committee report that the next inspection was due at that time was an error: the inspection interval is 12 months not 6 months (as suggested last time).
Brokers Wine Bar , First Floor Retail Unit, 6-9 Leadenhall Market, London EC3V 1LR	There has been further follow-up with the food business and attempts at improvements; the next inspection is due in June at which time we can establish if any improvement has been sustained.
K Place (Korean Bar B Q) , 1 St Mary At Hill, London EC3R 8EE	The business voluntarily closed in late January because of pest control and general hygiene problems and the way these were managed. The premises reopened after concerted effort. A series of follow up visits were made during January and February to gauge and monitor improvement and this has resulted in much better practices. A further visit will be made prior to the May Committee and a verbal update will be provided. The business has not yet requested a re-rating.
Scarpetta , Ground Floor/Basement, 110 Cannon Street, London EC4N 6EU	The business has been inspected again since the last Committee (when it had also been rated a '0'). There have been improvements in regard to food hygiene, cleaning and maintenance, which were deemed 'broadly compliant' but the business had still not bedded in a management system despite engaging consultants to support the process. The chief issue was the adequacy of the way staff were trained, instructed and supervised; this needed urgent improvement for their systems to work as intended. They have renewed efforts since the inspection and the business has now applied for a re-rating.
The Good Yard , 19 The Arcade, Liverpool Street, London EC2M 7PN	The premises voluntarily closed after the initial inspection in August 2017 and there has been a gradual improvement since. At the last visit structural, cleaning and training issues were much improved. The premises is very small and the amount of raw meat preparation has been reduced to limit potential cross-contamination. The business is also considering sourcing only pre-cooked meats for reheating only. The next full inspection will determine if compliance has been sustained.

Port Health & Public Protection Enforcement Activity Period 3 (December - March) 2017-18

Trading Standards	2016-17 Annual Total	2017-18 Target (where applicable)	Period 3 2017-18 (Whole year totals are shown in brackets)
Inspections and visits	83	N/A	14 (199)
Complaints & service requests received	2,167	N/A	781 (2,809)
Home Authority referrals	138	N/A	164 (285)
Acting as a responsible authority for Licensing Applications	89	N/A	24 (117)
Prosecutions	0	N/A	0 (1)

Period 3 – Trading Standards Team Highlights

- The team successfully installed another call blocker device into the home of a vulnerable Barbican resident who was being plagued with unsolicited telephone calls. Feedback shows that the device is working very well and the resident is very grateful for the help they received.
- Trading Standards presented a report to PH&ES Committee on 6 March 2018 concerning the potential reputational threat to the City from fraudulent cryptocurrency businesses. Project planning is now underway that will lead to visits being made during 2018.
- On 1 February, Trading Standards launched its campaign on short measure beer that encourages drinkers to feel confident to request a top-up and to report pubs whose pints come up short. The launch received a massive media response with national coverage on TV, radio, print and on the internet. So far, around 5000 campaign beer mats have been distributed with enquiries coming from afar, including the USA.
- The Trading Standards Manager attended the National Trading Standards conference in Staffordshire where he gave a presentation on Operation Broadway.
- A series of around ten presentations to groups of City of London Police Officers commenced in March. The presentations fit into officer refresher training sessions and will ensure that Police Officers are fully aware of the roles and responsibilities of Trading Standards. It is hoped that this will encourage even more partnership working.

Port Health & Public Protection Enforcement Activity Period 3 (December - March) 2017-18

Pollution	2016-17 Annual Total	2017-18 Target (where applicable)	Period 3 2017-2018 (Whole year totals are shown in brackets)			
			Total	% Noise complaints resolved	Notices served	Prosecutions
Complaint investigations, noise	896	N/A	306 (1,187)	93.5%	2 1 COPA S60* 1 EPA S80** (18)	0 (0)
Complaint investigations, other	81	N/A	37 (101)	N/A	N/A	0 (0)
Licensing, Planning and Construction Works applications assessed	1,130	N/A	425 (1,821)	N/A	N/A	N/A
No. of variations (to construction working hours) notices issued	759	N/A	414 (1,378)	N/A	17 9 COPA S61* 8 COPA S61 consents* (57)	N/A

* COPA: Control of Pollution Act 1974. S60: Control of noise on construction sites. S61: Prior consent for work on construction sites.

** EPA: Environmental Protection Act 1990. S80: Summary proceedings for statutory nuisances.

Period 3 – Pollution Team Highlights

- A consultation on Saturday morning construction works has been drafted with the assistance and advice of Comptrollers and Counsel. The consultation is due to be launched in April 2018.
- A 'Sounds of the City' social survey has been designed and piloted and will be conducted in June 2018 to gather a current evidence base of the perception of how the City sounds.
- Engagement with LUL continued regarding operational and construction noise from London Underground. The potential for an independent expert report has been scoped.
- The City's infrastructure projects are progressing well with the team working hard to ensure the environmental impacts of Crossrail, Thames Tideway Tunnel and Bank Station Capacity Upgrade are being continuously monitored and managed by the numerous contractors.
- The Construction Monitoring Levy, outlined in the Code of Construction Practice, has been written into standard planning conditions and an application has been made for income to commence later in 2018.

Port Health & Public Protection Enforcement Activity Period 3 (December - March) 2017-18

Period 3 – Air Quality Team Highlights

During Period Three, the Air Quality Team:

- Concluded that in 2017, levels of air pollution in Sir John Cass School playground met health-based limits for the first time since monitoring began.
- Began to issue a regular air quality newsletter to subscribers.
- Installed electric charge points in Barbican Estate car parks.
- Carried out a cargo bike trial around Smithfield Market.
- Undertook a survey of vehicles around Smithfield Market to assess compliance with the Ultra Low Emission Zone (ULEZ).
- Supported the Museum of London air quality garden 'phyto sensor' project.
- Responded to a consultation on the ULEZ consultation.
- Commenced a 'micro scale' assessment of air quality in the City.

Port Health & Public Protection Enforcement Activity Period 3 (December - March) 2017-18

Animal Health & Welfare	2016-17 Annual total	2017-18 Target (where applicable)	Period 3 2017-2018 (Whole year totals are shown in brackets)			
			Total	Warning letters	Notices served	Prosecutions
Heathrow Animal Reception Centre						
Throughput of animals (no. of consignments)	22,148	N/A	6,237 (28,772)	6 (33)	0 (0)	1 (5)
Animal Health						
Inspections carried out*	503	N/A	111 (635)	1 (2)	10 (40)	0 (2)
*Due to the legislation, most of the Animal Health licensing inspections are carried out at the end of the calendar year and figures will, therefore, fluctuate during the year.						

Period 3 – Heathrow Animal Reception Centre (HARC) Highlights

- The HARC has continued to see an increase in income.
- The apprentices have settled in to the way of life at HARC and are making a considerable positive contribution.
- Although dogs and cats continue to be the most common species, the HARC has seen some other interesting animals this year. This year has been the 'year of the Cheetah' as 9 have passed through the centre. Even more interesting was a shipment of animals from Australia for a zoo in the UK, which included wallabies, wombats and very rare cockatoos. In another shipment were some Cacomistles: a species related to racoons. There were also had 20 Fairy Penguins, some of which had to stay at the centre for a few days.

Period 3 - Animal Health Highlights

- For the first time, the Animal Health Team seized a dog using the powers in the Animal Welfare Act 2006. This was a good learning process of how the court process works, not only for our officers, but also staff in the Comptroller and City Solicitor's Department.
- The numbers of illegally imported animals that the service is required to deal with has remained high.
- New legislation on the Licensing of Activities Involving Animals was passed in February. The Assistant Director has been involved all year in the development of the new regulations and has been assisting Defra with producing the necessary guidance.

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Port Health	2016-17 Annual total	Target 2017-18 (where applicable)	Period 3 2017-2018 (Whole year totals are shown in brackets)			
			Total	Cautions	Notices served	Prosecutions
Food Safety inspections and revisits	28	N/A	5 (21)	0 (0)	0 (0)	0 (0)
Ship Sanitation Inspections and Routine Boarding of Vessels	281	N/A	70 (268)	N/A	69 (182)	N/A
Imported food Not of Animal Origin - document checks	14,761	N/A	8,784 (28,993)	0 (0)	88 (502)	0 (0)
Imported food Not of Animal Origin - physical checks	2,025	N/A	2,483 (4,814)	0 (0)	N/A	0 (0)
Number of samples taken	404	N/A	171 (730)	0 (0)	N/A	N/A
Products of Animal Origin Consignments – document checks	10,102	N/A	3,732 (14,074)	0 (0)	90 (279)	0 (0)
Products of Animal Origin Consignments – physical checks	4,265	N/A	2,338 (9,030)	0 (0)	12 (38)	0 (0)
Number of samples taken	226	N/A	334 (1,405)	N/A	261 (1,091)	N/A

Period 3 – Port Health Highlights

- Port Health are currently trialling an initiative to undertake dual inspections of Products of Non Animal Origin with Defra on their inspection bays. It is hoped that this will improve clearance times as containers will not have to be presented twice. This will also free up Port Health inspection bays for other work.
- The percentage of imported food and feed consignments (Products of Non Animal Origin - PNAO), which are subjected to non-mandatory identification and physical checks is currently being reviewed to take into account risk. Risk includes product, country of origin or export, and history, as identified during the past year.
- The number of vessel calls has increased from an average of 23 per week between London Gateway and Tilbury at the beginning of 2017 to an average of 31 per week at the beginning of 2018. The size of the vessels is also increasing.
- Between January and March 2018, the Port Health Service had a PNAO throughput of 54,161, compared to 39,584 for the same period in 2017; this is just over a 35% increase. The first three months of 2018 has surpassed the total throughput for 2014.
- In 2017 there was a marginal reduction in Products of Animal Origin (4%). However, the enhanced checks on Brazilian meat and meat products (100% checks and 20% sampling) resulted in a 35% increase in physical checks and a five-fold increase in sampling.